

## ACR-GNY & John Jay Roundtable Breakfast | April 6, 2023

### ZOOM MEETING PUBLIC CHAT TRANSCRIPT

- 01:22:00 Niki Borofsky | Paris: Welcome to Cherise & Raven!  
<https://www.daytonmediationcenter.org/copy-of-mediation-response-unit-mru>
- 01:23:03 Barbara Simmons (she/her): YES!!!!
- 01:28:56 LeeAnn King: Thank you for the overview, Cherise. How many people are on the staff of the community mediation center in Dayton?
- 01:29:01 Niki Borofsky | Paris: NAFCM | National Association for Community Mediation |  
<https://www.nafcm.org/default.aspx>
- 01:30:02 Niki Borofsky | Paris: Replying to "Thank you for the ov..."

Not a direct response, but a high-level list of the staff from the organization's website:  
<https://www.daytonmediationcenter.org/staff>

- 01:35:34 Niki Borofsky | Paris: You are welcome to throw your questions into the chat.
- 01:36:47 Gina Williams: Will we receive the PowerPoint as welll
- 01:37:39 Kim P: theres a pop up covering the cc
- 01:38:43 Niki Borofsky | Paris: Replying to "theres a pop up cove..."

You can turn on the CC in Zoom.

- 01:39:13 Monica-Saratoga Springs: it was very nice seeing everyone again. Unfortunately I have a court case in a few minutes. Maria if a transcript is available I would like to receive one. [monicagrayson5@outlook.com](mailto:monicagrayson5@outlook.com)
- 01:41:05 Lu Blanchard - Utica, NY: ijay-cuny has a popup coving the CC
- 01:41:14 Niki Borofsky | Paris: You can turn on the live transcript or CC functionality by clicking on the "cc" button at the bottom of your Zoom screen.
- 01:42:13 Laura Fellows: Replying to "You can turn on the ..."

There is a pop up that says "jjay-cuny.zoom.us is sharing your screen. stop sharing. hide." and we cannot click hide. This is covering the CC

01:42:23      william hirschfeld nyc:      the CC you see is on Raven's computer, which is why the JJ bug is covering it

01:42:24      Laura Fellows: Replying to "You can turn on the ..."

The person screen sharing would need to close the pop up

01:42:30      Will Sawma - Dispute Resolution Center:      The CC and covering pop-up is from the shared screen. Viewers can't change it on their end.

01:42:53      Laura Fellows: Replying to "the CC you see is on..."

Oh, perfect! Thank you for your help.

01:46:00      Jennifer- Oneonta CCDRC:      Yes! Love that

01:47:09      Tracey Frisch: Good morning! Tracey Frisch from the American Arbitration Association and AAA-ICDR Foundation [www.aaicdrfoundation.org](http://www.aaicdrfoundation.org) - the Foundation was proud to fund this program in 2022.

01:47:28      Lu Blanchard - Utica, NY:      Do the volunteers do most of the field work on these issues?

01:47:35      Jen Huttemann-Kall:      Do you carry Narcan too?

01:57:28      Paula, Martha's Vineyard Mediation Program, MA: How do you handle when the parties decline the MRU?

02:00:26      Paula, Martha's Vineyard Mediation Program, MA: Can you talk about the additional training required to be able to provide this service to the public?

02:04:14      Kim P: Yes! Keep kids out of the system!!!

02:04:44      Jennifer- Oneonta CCDRC:      Reacted to "Yes! Keep kids out o..." with ❤️

02:04:55      Kim P: give kids these skills too!

02:05:10      Jennifer- Oneonta CCDRC:      Replying to "give kids these skil..."

I agree!

02:05:45      Jennifer- Oneonta CCDRC:      Reacted to "give kids these skil..." with 👍

- 02:06:00 Merry Télémaque, NYC: This sounds like a fabulous program! Something like this should be implemented across the nation.
- 02:06:20 Jennifer- Oneonta CCDRC: Reacted to "This sounds like a f..." with 👍
- 02:07:08 Marquita James (she/her/my name) NYC, Lenape land: Reacted to "This sounds like a f..." with 👍
- 02:07:40 Ed Watt: Reacted to "Yes! Keep kids out o..." with 👍
- 02:07:49 Ed Watt: Reacted to "This sounds like a f..." with 👍
- 02:08:43 Jen Huttemann-Kall: Reacted to "This sounds like a f..." with 👍
- 02:08:55 Lu Blanchard - Utica, NY: Do you have volunteers take the hot-line calls? and, do volunteers handle before and after case-management?
- 02:09:17 Paula, Martha's Vineyard Mediation Program, MA: What if you have an aggressive encounter?
- 02:16:05 Mabel Tso, NYC (she/her): Reacted to "This sounds like a f..." with 👍
- 02:17:06 john r: Many conflicts happen on the weekend, so if your services are m-f, how do you handle weekend issues
- 02:17:19 Harvey Newman, Swampscott, MA: What do you do in cases of spousal abuse?
- 02:19:43 Randy Duque | Philly: What is the average caseload (per day/month) for a mediator and what is the typical response time?
- 02:20:25 Niki Borofsky | Paris: Please also feel free to raise your hand and you can ask your question "live".
- 02:20:27 Makeda Crane: I am an attorney that would like to get training as a mediator in the employment discrimination realm. What suggestions do you have?
- 02:21:12 Paula, Martha's Vineyard Mediation Program, MA: Do you have the authority to demand a certain behavior / compliance or is it voluntary all the way through?
- 02:21:19 Colonel Pratt (He/Him), Richmond, VA: Right now in Richmond, VA we don't have a single mediation center but we have mediators in and around the city. If we wanted to plant the seeds for a program like yours, how should we proceed in the absence of a mediation center?
- 02:23:40 Chris Fitz (he/his) Advoz: Has there been pushback from people and rhetoric that see this as cutting into/threatening police budgets? So what happened to build this program into the municipal budget?

- 02:23:58 Leanne Lawson: I love this program! I'm wondering if you can share what the ballpark annual budget is to implement this program? We're a small nonprofit and see the need for this, but it needs to be sustainable.
- 02:24:08 Claudia Frankel Grosman - Brazil: Amazing work 🙌 Thanks for sharing.
- 02:28:14 Colleen Kristich: What's the recruiting and hiring process look like for the team mediators?
- 02:29:26 Harvey Newman, Swampscott, MA: How many cities are adopting this program?
- 02:30:52 Susan Glatki - Western Mass. Permanency Mediation Western MA: Thanks - This sounds like a great program. There is something similar in Amherst MA. Also associated with the police dept but separate budget.
- 02:31:14 David Thaler (FMCS): Thank you for this wonderful presentation and, more importantly, innovative program that should be adapted in cities across the country. (and maybe the world!) Happy Holiday to all!
- 02:31:26 Barbra Dutchess county MCDC: How do you maintain confidentiality in MRU situations?
- 02:31:52 Mabel Tso, NYC (she/her): How has the police union responded to this program?
- 02:34:04 Jody Miller: Yes, transformative practice really helps people become calmer, clearer and more decisive about next steps. I see this in my work with a local human rights commission.
- 02:34:50 ADR Notable - Gary Doernhoefer, Columbus, OH: NAFCM, which Cherise mentioned earlier, has programs designed to help communities start up a center. <https://www.nafcm.org/page/Programs>
- 02:35:11 Cherise-Dayton (OH) Mediation Center: Yes, please check out the resources at NAFCM!
- 02:35:37 Colonel Pratt (He/Him), Richmond, VA: Thank you Gary and Cherise!
- 02:35:51 HyacinthCharles: Awesome presentation! Thank you for sharing!
- 02:35:55 Susan Damplo: Reacted to "NAFCM, which Cherise..." with 👍
- 02:35:59 Colonel Pratt (He/Him), Richmond, VA: Reacted to "NAFCM, which Cherise..." with 🙌
- 02:37:45 Niki Borofsky | Paris: Always feel free to unmute yourself, of course!

- 02:38:20 Niki Borofsky | Paris: Raise your hand if you have a question - we are nearing the end of our time together.
- 02:38:28 Jody Miller: Thank you, Cherise and Raven!
- 02:39:46 Nora F.: Digney practice?
- 02:39:59 Niki Borofsky | Paris: Dignity Best Practices | <http://dignitybestpractices.org/>
- 02:40:28 Ed Watt: Thank you Raven and Cherise for a great session.
- 02:40:52 Kim P: This is an extraordinary model for every city, town and community
- 02:41:00 Eileen Kaleel (Thousand Islands/Northern NY): Reacted to "This is an extraordi..." with ❤️
- 02:41:07 Niki Borofsky | Paris: AAA/ICDR Foundation | <https://www.aaaicdrfoundation.org/>
- 02:41:19 Jennifer- Oneonta CCDRC: Awesome Program. Thank you for sharing Cherise and Raven 😊
- 02:41:21 Leanne Lawson: This is amazing, thank you so much!
- 02:41:55 Jody Miller: Transformative conflict theory: conflict is a crisis in interaction (self and other)
- 02:42:08 Lu Blanchard - Utica, NY: Thank you very much for the presentation. It was a little different than what I expected but very valuable.
- 02:43:05 Verlyn Francis: Thank you so much Cherise and Raven for telling us about this program. This is what so many mediators hope that all their training could be used to make our communities better. It should be in every city.
- 02:43:09 Tracey Frisch: Reacted to "AAA/ICDR Foundation ..." with 👍
- 02:43:23 juliamorales-abbud NJ: Thank you Raven and Cherise for sharing your deep understanding and commitment to change communities to wellness. Wondering about if your training program is open across cities. Thank you for your energy.
- 02:43:37 Mark Kleiman: The greatest potential for success is the separation as an entity and budget from the police.
- 02:43:41 afitzgerald: Really interesting presentation - thanks so much for the important information!
- 02:44:11 Mark Soboslai: I love your energy and commitment to this work. Truly a demonstration of positive, constructive leadership and innovation!! Thank you for your devotion and dedication!!

02:44:15 Justin Strock: Reacted to "Thank you Raven and ..." with 👍

02:44:27 Jeanette Jimenez/Mediator: Thank you for what you do, BRAVO!

02:45:00 Kelly Johnson, University of Dayton: Thank you!

02:45:04 Sally Dear-Healey: Excellent presentation and work! Thank you!

02:45:04 Randy Duque | Philly: Thank you

02:45:09 Niki Borofsky | Paris: Thank you Cherise and Raven for an inspiring presentation. The recording will be up on the ACR-GNY and CUNY DRC websites by next week!

02:45:11 Jeyson Prieto: Thank you

02:45:18 Eileen Kaleel (Thousand Islands/Northern NY): so informative. Its time to Dream the Dream!

02:45:21 Jennifer-CRJ Buffalo, NY: Thank you!

02:45:22 Michael Lang: Stunning!

02:45:25 Candace PGH (CJ Ministry & CJ Lifting Hands): Thank you

02:45:26 Cherise-Dayton (OH) Mediation Center: Thank you everyone for being here and listening!

02:45:38 Cherise-Dayton (OH) Mediation Center: Our website: [daytonmediationcenter.org](http://daytonmediationcenter.org)

02:45:43 Leslie Treff--NYC: thank you very much!

02:45:58 Tracey Frisch: Thank you!! 🙌

02:46:03 Will Sawma - Dispute Resolution Center: Excellent again! Thanks so much.

02:46:13 Deborah Somme,Jamaica NYC: thank you.

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Videos of ACR-GNY & John Jay Roundtable Breakfasts are available here:

ACR-GNY website | <https://www.acrgny.org/RTB-Videos>

John Jay College of Criminal Justice Dispute Resolution website | <https://www.ijay.cuny.edu/DRC/EVENTS>

Started in the aftermath of 9/11 by Professor Maria R. Volpe, the NYC-DR Monthly Roundtable Breakfasts are co-sponsored by the [Association for Conflict Resolution of Greater New York](#) and the [CUNY Dispute Resolution Center at John Jay College](#). The Breakfasts are organized and facilitated by Julie Denny, Matthew Lattimer, Niki Borofsky, Emily Skinner, and Maria Volpe and occur the first Thursday of each month from 8:30 – 10:00 am (New York Time).

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*Please note, the views and opinions expressed at Breakfast Roundtables and in the Chat Transcript are those of the speakers and participants and do not necessarily reflect the beliefs or position of ACR-GNY or John Jay College.*