

# Mediation Response Unit

## Hours of Operation

Monday through Friday  
11am to 8pm

## Report an Incident

937-333-2333

## Follow Up Questions

937-333-2333

## Schedule a Mediation

937-333-2345



## Questions or Feedback?

Please reach out to  
Mediation Response Unit Coordinator

**Raven Cruz Loaiza**

[MRU@daytonohio.gov](mailto:MRU@daytonohio.gov)

**937-333-2333**

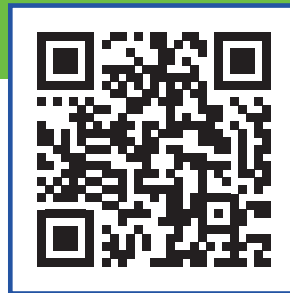
## MEDIATION RESPONSE UNIT



**Dayton  
Mediation  
Center**  
from conflict to conversation

## STAY UP TO DATE!

Scan the code below or visit  
[daytonmru.org](http://daytonmru.org)



**Dayton Mediation Response Unit**

PH: 937-333-2333

<https://www.daytonmru.org>

09/2022



Dayton  
Mediation  
Center

## Don't let the situation get out of hand.



Call the  
**MEDIATION  
RESPONSE  
UNIT**

**937.333.2333**





## Who Are We?

We are a City of Dayton program under the umbrella of the Dayton Mediation Center and are an alternative response team that responds to low emergent 911 police calls within the City of Dayton. Our program was formulated after police reform talks began in 2020 and the city's working groups identified recommendations for the community of Dayton. We are a team of trained responders with a wealth of experience and certification in areas such as crisis response, de-escalation, conflict management and community engagement and relationship building.

## MRU Purpose

The big picture goal is to work on improving community police relations by providing alternatives to police response in our community as well as reduce the number of 911 calls for certain low emergent situations and allow officers more time to take the higher emergent calls.

## Types of Calls

- ▶ Noise complaints
- ▶ Barking dogs
- ▶ Loitering/Begging
- ▶ Neighbor/Roommate disputes
- ▶ Unruly juvenile disturbances
- ▶ Disorderly Persons
- ▶ Requests for Peace Officer

### Mental Health Calls

If a call is outside the scope of the MRU focus, a referral will be made to the Crisis Now program at **833-580-2255**

## MRU Response Process

- ▶ Caller calls **911 / 333-COPS / MRU LINE**
- ▶ Call is screened for MRU appropriateness
- ▶ If appropriate for MRU, next step is decided
- ▶ If on scene response is needed, a TWO person response team will respond to the scene. Connection to resources, follow up and case management services will be available to all parties involved.
- ▶ If on scene response is NOT needed, caller will be provided with information and connected to resources and case management services, if needed.



**CALL 937.333.2333 TO REPORT AN INCIDENT**